



Where quality service and convenience meet on your schedule!

Dear Readers:

The intent of this newsletter is to bring you information that is relevant and of interest to you. If there is something that you would like included in future editions or if you have any suggestions or questions, please feel free to let me know at tim@glospeycomputers.com. In the meantime, feel free to share this newsletter with friends and family. It will be archived at www.glospeycomputers.com/newsletter.html to help facilitate the sharing process. I hope you enjoy the articles below.

Business/Personal Updates:

Glospey Computers has gone through several changes in the last few months. Among them was the realization and verification that its business model was not perpetually sustainable. Due to this, the following prices will be increased, effective June 1:

Cell phone and tablet repairs: \$150 (including parts)
In-Office repairs: \$120
On-site hourly rate: \$120/hr (minimum will be \$60)
Remote support (a new service!): \$85/hr + \$3.00/month/machine
Website design and maintenance: \$85/hr

Glospey Computers is once again offering Remote Support! The software that I'm using charges a modest monthly fee per machine that it's installed upon. It can be configured in many ways to best suit your needs, including providing anti-virus software, alerting me if your computer has an issue (possibly before you know there is one), or providing content filtering for an office or family environment.

As many of you had discovered, my previous phone plan did not accept texts. This problem has been fixed and you may now send me text messages in addition to calling or sending me an email.

For those of you who have schedules that can't line up with mine, there is a drop-off depot available to you. Avie's Ski Sports has allowed me to use some of his space for this purpose. You can either call me and let me know you'll be dropping it off or you can just stop in and leave your computer with them. In either case, I'll pick it up later that day or early the following day to begin work on your machine.

Security Tips:

Windows XP officially has less than 1 year to continue receiving support from Microsoft. If you have not already replaced your XP machine (or older), I highly recommend that you contact me and I will guide you through your next purchase so you get the machine that's right for you. When you get your new computer, I can also set it up for you to optimize its potential for your intended purposes.

If you cannot afford a new machine, we can discuss other options, including installing a free version of Linux on your current machine.

This topic is important because, if you continue using your XP machine, the security issues that are discovered after April of next year will remain open, putting you at higher risk of a virus infection or being hacked directly. These put your data and identity at risk. If you're using an older version of Windows, this is already the case and I recommend that you replace the machine as soon as is possible for you.

If you have received this newsletter in error or wish to unsubscribe, please reply to this email and type "unsubscribe" in the body of the message.