



## Where quality service and value meet on your schedule!

Dear Readers:

The intent of this newsletter is to bring you information that is relevant and of interest to you. If there is something that you would like included in future editions or if you have any suggestions or questions, please feel free to let me know at [tim@glospeycomputers.com](mailto:tim@glospeycomputers.com). In the meantime, feel free to share this newsletter with friends and family. It will be archived at [www.glospeycomputers.com/newsletter.html](http://www.glospeycomputers.com/newsletter.html) to help facilitate the sharing process. I hope you enjoy the articles below.

### **Business/Personal Updates:**

Glospey Computers has gone green! We will be recycling all of the old parts we replace.

Also, we can now repair cell phones and tablets! The turnaround time on these will typically be 4 days or less. The charge for this service is \$95.00, including parts!

### **Security Tips:**

Weak or blank passwords are a hacker's dream. Optimally, you should use a different password for each site, program, or other login that you use. Obviously, this is impractical as no one can remember that many passwords and what they belong to and writing them down can defeat the purpose. So, here are some things to keep in mind to help keep your accounts secure:

I recommend changing your passwords every 3 months or less. At a minimum, any time you think someone may have gotten into your account, it is time to change all of your passwords.

Make your passwords hard for people who know you to guess. Fluffy12345 may seem cute but it's mostly useless. Never use words or abbreviations in your password, including words in other languages. Try using passwords that truly don't mean anything such as uh\$!42f. All of your passwords should include lowercase and capitalized letters, numbers, and—when available—special characters.

While I concede the point that no one can remember a separate password for everything, I still suggest using as many different ones as you can remember. Personally, I have 3 different ones that I change every 3 months.

### **Technology Recommendations:**

This is a good time of year to give me a call.

Many students returning home for the holidays tend to have "virused" machines. Due to the nature of the college environment, these computers are at a higher risk of being infected with a virus.

I also recommend new Christmas machines get properly set up before installation. Nearly all manufacturers install extra software on their machines prior to shipping them to their distributors. This software is supposed to entice you into buying other products but, instead, it just bogs down those brand new machines. Also, new machines tend to come with trial anti-virus software that doesn't last long. After the trial is over (if it was ever activated in the first place), they leave your computer defenseless against viruses unless you've paid for them.

If you have received this newsletter in error or wish to unsubscribe, please reply to this email and type "unsubscribe" in the body of the message.