

# Where quality service and value meet on your schedule!

### Dear Readers:

The intent of this newsletter is to bring you information that is relevant and of interest to you. If there is something that you would like included in future editions or if you have any suggestions or questions, please feel free to let me know at tim@glospeycomputers.com. In the meantime, feel free to share this newsletter with friends and family. It will be archived at <a href="https://www.glospeycomputers.com/newsletter.html">www.glospeycomputers.com/newsletter.html</a> to help facilitate the sharing process. I hope you enjoy the articles below.

#### **News & Promotions:**

Gift Certificate Drawing! Glospey Computers is running its first Facebook Promotion. Simply 'like' us on our Facebook Page at <a href="https://www.facebook.com/GlospeyComputers">https://www.facebook.com/GlospeyComputers</a> and leave a testimonial by March 31, 2014. You will automatically be entered into a drawing on April 7<sup>th</sup>.

1<sup>st</sup> Prize: \$75 gift certificate to Eddie's BBO.

2<sup>nd</sup> Prize: \$50 gift certificate to 'Get the Funk Out'

3<sup>rd</sup> Prize: \$50 gift certificate to RDS Landscaping.

Any computer dropped off at Avie's Ski Sports will receive 10% off all labor costs from now until March 31, 2014. Avi's Ski Sports is located at 100 Main Street in Westerly, RI.

Additionally, we are still offering a discounted flat fee of \$50 to set up a printer or basic network until March 31, 2014. (Travel fees may apply).

#### Tech Corner:

Update vs. Upgrade: Update is just updating a program as it is. Updates address security vulnerabilities and/or add additional functionality. Windows Updates are a great example of this. An upgrade, is really installing a whole new version of the program though this can include getting a better version of the same program. Going from Windows Vista to Windows 7 or from a free antivirus program to the paid version are both examples of upgrades.

## **Security Tips:**

Recently, I've diagnosed and fixed several computers with the same new virus. All of these machines had Microsoft Security Essentials still installed and Google Chrome. While it's still unclear if this information is relevant, I recommend switching to Avast Free at your earliest convenience.

If you have received this newsletter in error or wish to unsubscribe, please reply to this email and type "unsubscribe" in the body of the message.